XU Wen (キョ フミ)

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SUMMARY

I have been working in the IT industry since graduation, accumulating 10 years of experience as a programmer. I am proficient in upstream processes and web application development (Unix, Windows/ Java, C, Oracle, etc.). My strenth lies in analyzing and improving IT processes through rationalization and automation. In projects(both in **Japanese** and **English**), I have successfully launched new programs on IBM Cloud and developed shell scripts to enhance launch speed. My extensive experience spans requirements definition, design and development, progress management, quality control, and subcontractor management. As a team leader of IT projects, I have worked in different countries.

EDUCATION

June 2013 | Fudan University, Shanghai, China | Finance, *Bachelor of Economics*

EXPERIENCE

May 2024 - Present | 協栄情報 CPI, Tokyo, Japan | *Infrastructure Engineer*
(Kubernetes/Container/Linux)

- **Project: Mizuho Global Trade Service (MGTS package)**
    - Trade services for corporate clients, trade front systems, standby LC trading, global trade service (New York branch)
    - Created new release manual
    - Communicated with Philippines offshore end user bank in online English meetings
    - Handled bank-side inquiries and error management via email
    - Conducted case studies and reviewed technical documents in English
    - Upgraded version 3.1 to 5.6 on AWS Cloud

May 2022 - March 2024 | 株式会社 OTC, Tokyo, Japan | *System Engineer*
(Kubernetes/Container/Linux/Open Source)

- **Project: DX Cloud Project for Insurance Company (October 2023 - March 2024)**
    - Product purchase and payment processing system
    - Implemented Cloud/DevOps CICD using Docker container, reducing build time by 40%
    - Developed a Windows batch script to enhance release launch efficiency by 40% across 7 test environments
    - Conducted IBM Cloud log analysis, managed Hinemos job nets, API Gateway, Load Balancers, CI/CD, and monitoring
    - Created a comprehensive DB migration manual for the April 2024 DB launch, detailing new DDL, DML changes, and DB backup Linux commands in SQL
    - Provided end-user support on Jira, handling operations, alerts, and incidents

- **Project: Oracle Cloud Migration for Securities & Bonds (May 2023 - September 2023)**

- Collaborated with offshore vendors in China for code reviews
- Provided end-user support on Jira, handling operations, alerts, and incidents
- Designed the system environment, including DR environment construction, creation of DR porting design documents, and outline drawings, as well as job modifications and Senju changes

- **Project: Bank Fund Investment Website Maintenance (May 2022 - April 2023)**
  - Collaborated with offshore vendors in China for code reviews
  - Managed website version updates, primarily using Windows server commands
  - Executed SQL data DML
  - Conducted daily monitoring

December 2020 - March 2022 | HYRON, Shanghai, China | ***Project Manager for ITIL (IBM ITSM SYSTEM)***

- Mizuho Bank ITSM Project Management
  - Collaborated with Mizuho Bank's IT department at their office
  - Conducted daily monitoring for incidents and alarms, resolving user issues
  - Prepared weekly PPT reports on alarms and incidents
  - Monitored anti-money laundering (AML) processes via SQL

September 2013 - August 2020 | Fujitsu (China) Holdings Co., Ltd, Shanghai, China | Infrastructure Department, ***PreSales***

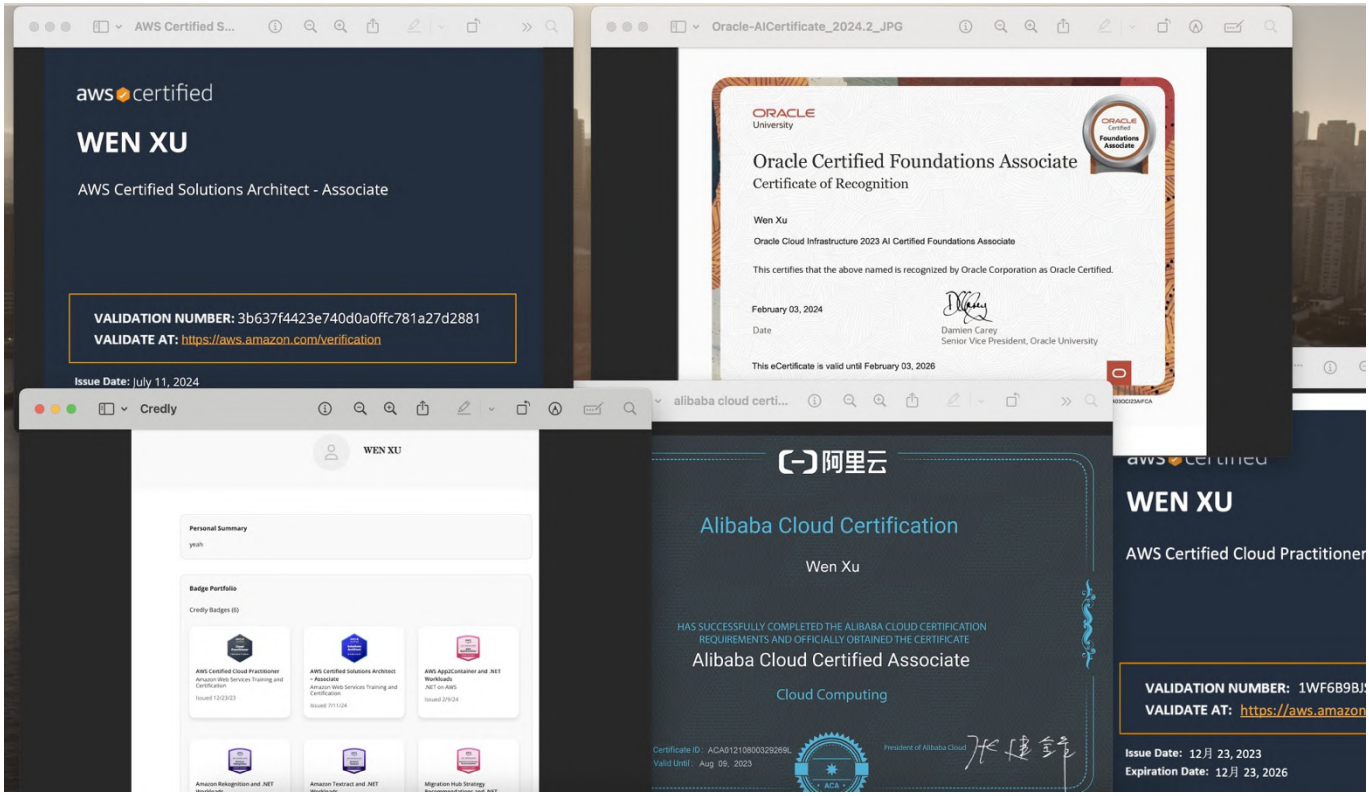
- SAP SD Module
- Cooperated with the sales department to visit customers and understand their requirements
- Coordinated meetings and communications with the Japanese purchasing department through emails and phone calls

CERTIFICATION

- Alibaba Cloud ACA Certification (August 2021)
- JLPT N1 (December 2022)
- LPIC Linux1 (August 2023)
- AWS CLF (December 2023)
- Oracle Certified Foundations Associate (February 2024)
- TOEIC 715 (April 2024)
- AWS SAA -Certified Solutions Architect (July 2024)

SKILLS

- Over 10 years of extensive experience in IT development and maintenance
- Fluent in Japanese and English
- Proficient in Microsoft Office (Excel, Word, PPT)



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